

Cancelation Policy

Training courses.

CUSTOMER CANCELLATIONS (MUST BE SUBMITTED TO ENJO CONSULTANTS (PTY) LTD IN WRITING)

Cancellations received up to 10 business days prior to class will not be charged the training fee.

Cancellations 3-10 business days prior to class will be invoiced the full training fee at the discretion of ENJO Consultants (Pty) Ltd. As a courtesy, we will allow you to apply 50% of your payment toward a future ENJO CONSULTANTS (PTY) LTD Training course within one year of the cancellation date.

Cancellations 1-3 business days prior to class, and no-shows, are subject to payment for the full amount without future training credit.

Registrant substitutions may be made at any time.

Please note that if you do not cancel or do not attend, you are responsible for payment.

CANCELLATION OF COURSE BY ENJO Consultants(Pty) Ltd

ENJO CONSULTANTS (PTY) LTD reserves the right to cancel or change a class at any time, including but not limited to, lack of participation, classroom, equipment or trainer availability.

Notification will be provided within 21 days of the class, whenever possible.

Registrants will not be charged for the course.

ENJO CONSULTANTS (PTY) LTD is not liable for any direct, or indirect, consequential or special damages that may be incurred due to a cancellation of a scheduled class, including, but not limited to, cancellation penalties for transportation or accommodation. The customer or student's sole remedy shall be the refund of prepaid course fees.

GENERAL DISCLAIMER

ENJO CONSULTANTS (PTY) LTD shall not be liable for damages of any kind resulting from errors or omissions in the training materials nor shall ENJO CONSULTANTS (PTY) LTD be liable for any damages resulting from the use of the training materials or other information conveyed at an ENJO CONSULTANTS (PTY) LTD course.

ENJO Consultants (Pty) Ltd







