

49692

(61592)

National Diploma:

Human Resources Management and Practices

SAQA Qualification 49692 (61592) National Diploma: Human Resources Management and Practices will equip persons who wish to work in a human resources environment in the following aspects:

- Strategic planning for human resources management and practices.
- Acquisition, development and utilisation of people.
- Establishment and improvement of labour and employee relations.
- Compensation and administration related to human resources management and practices.
- Training and development.

Skills and Knowledge Acquired

Holders of this qualification will be able to:

- 1. Co-ordinate and contribute to the management of some aspects of the four role clusters related to HR management and practices:
- 2. Adhere to legislative requirements and organisational policies and procedures when co-ordinating and contributing to the management of some of the core processes related to human resources management and practices.
- 3. Promote best human resources management practices.
- 4. Contribute to the monitoring of Health and Safety at the workplace.
- 5. Identify strengths and areas for improvement in own learning through self-reflection and reflection on organisational human resources management and practices.

NQF Level

Credits: 259 **Duration: 2 Years** Type: National Diploma

Accreditation

SA Board for People Practices (SABPP) Accreditation No: 58116L125EC

Entry Requirements

Grade 12 or NQF Level 4

Who is this training for?

- Those wishing to obtain a formal accredited qualification in Human Resources Management and Practices.
- Those who wish to further their careers in Human Resources Management and Practices.



Furthermore, holders of the qualification will also be able to:

- Operationalise some aspects of the core human resources management processes at a basic level and integrate them into an organisation's business processes.
- Register as a professional with the South African Board for People Practices (SABPP).
- Conduct assessments (can register at the various SETA's as an assessor).
- Register as SDF with the various SETA's and perform the duties of a Skills Development Facilitator such as:
 - Promote a learning culture in an organisation.
 - Advise and assist the organisation in the design and implementation of a Quality Management System (QMS).
 - Doing skills audits and planning skills development interventions.
- Compiling the Workplace Skills Plan (WSP) and Annual Training Report (ATR).
- Holding this qualification could serve as a requirement for professional registration at associate level.

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What does this Qualification Entail?

The unit standards for the National Diploma: HR Management and Practices have been grouped together into modules that focus on the different areas within the qualification.

Туре	ID	Title	NQF Level	Credits	Credits per Module					
First Year										
Module 1: HRM Level 5 Communication Strategy & Techniques										
Fundamental	10044	Implement a generic communication strategy	5	10	23					
Fundamental	<u>12433</u>	Use communication techniques effectively	5	8						
Fundamental	<u>115791</u>	Use language and communication strategies for vocational and occupational learning	5	5						
Module 2: Bud	Module 2: Budgeting									
Fundamental	<u>110528</u>	Compile and control a budget for a range of office supply requirements	5	4	4					
Module 3: Organisational Needs Analysis										
Core	<u>12138</u>	Conduct an organisational needs analysis	6	10	10					
Module 4: Facilitator Training Programme										
Core	<u>117871</u>	Facilitate learning using a variety of given methodologies.	5	10	10					
Module 5: Assessor Training Programme										
Core	115753	Conduct outcomes-based assessment.	5	15	15					
Module 6: Recruitment, Selection and Induction of Staff										
Core	12140	Recruit and select candidates to fill defined positions	5	9						
Core	<u>7848</u>	Manage the induction of new staff	5	5	14					
Module 7: Dra	ft Employmeı	nt Contracts	'							
Core	11907	Draft an employment contract	5	3	3					
Module 8: Lab	our and Empl	oyee Relations								
Core	<u>15229</u>	Implement codes of conduct in the team, department or division	5	3	21					
Core	11286	Institute disciplinary action	5	8						
Core	10985	Conduct a disciplinary hearing	6	5						
Core	<u>12139</u>	Facilitate the resolution of employee grievances	6	5						
Module 9: Con	Module 9: Compensation and Administration									
Core	7882	Manage Payroll Records	5	6	13					
Core	<u>10171</u>	Manage the capture, storage and retrieval of human resources information using an information system	5	3						
Elective	114925	Manage learner information using an information management system	5	4						
		Second Year								
Module 10: Le	gislative Requ	uirements and Organisational Policies and Procedures								
Core	116927	Apply the principles of employment equity to organisational transformation	5	10	29					
Core	<u>114274</u>	Demonstrate and apply an understanding of the Basic Conditions of Employment Act (Act 75 of 1997)	5	8						
Core	<u>114273</u>	Demonstrate and apply an understanding of the Labour Relations Act with respect to Collective Agreements and Bargaining Councils	5	6						
Core	11909	Monitor and advise on substantive conditions of employment and related rights and obligations in an organisation	5	5						

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Туре	ID	Title	NQF Level	Credits	Credits per Module				
Module 11: Best Human Resource Practices									
Core	<u>15215</u>	Identify and interpret Best Practice guidelines, and plan for and implement Best Practice within the team, department or division	5	4	- 12				
Core	114886	Measure and assess the factors that influence labour productivity and establish the relative impact of each factor	5	8					
Module 12: Identifying Strengths and Areas for Improvement in Human Resources Management and Practices									
Core	<u>15214</u>	Recognise areas in need of change, make recommendations and implement change in the team, department or division	5	3	21				
Core	<u>15220</u>	Set, monitor and measure the achievement of goals and objectives for a team, department or division within an organisation	5	4					
Core	<u>115830</u>	Develop own ability to provide a business advisory service for SMMEs	5	10					
Core	<u>15230</u>	Monitor team members and measure effectiveness of performance	5	4					
Module 13: O	Module 13: OBET and the NQF								
Elective	114924	Demonstrate understanding of the outcomes-based education and training approach within the context of a National Qualifications Framework	5	5	5				
Module 14: Si	kills Developm	nent Facilitator Training Programme							
Elective	15217	Develop an organisational training and development plan	5	6	39				
Elective	<u>15218</u>	Conduct an analysis to determine outcomes of learning for skills development and other purposes	6	4					
Core	<u>15221</u>	Provide information and advice regarding skills development and related issues	5	4					
Elective	<u>15227</u>	Conduct skills development administration in an organisation	4	4					
Integrated	<u>15228</u>	Advise on the establishment and implementation of a quality management system for skills development practices in an organisation	5	10					
Elective	<u>15232</u>	Coordinate planned skills development interventions in an organisation	6	6					
Elective	<u>252041</u>	Promote a learning culture in an organisation	5	5					
Module 15: P	roductivity Im	provement							
Elective	<u>114879</u>	Promote a productivity improvement strategy	5	10	26				
Core	114882	Develop holistic productivity improvement strategies and plans	5	10					
Elective	114885	Prepare and communicate a productivity improvement plan for a functional unit	5	6					
Module 16: S	upervise a Pro	ject Team							
Core	10148	Supervise a project team of a business project to deliver project objectives	5	14	14				
Total Number of Credits for this Qualification									

Prescribed books for the SABPP HRM 49692 NQF level 5 Diploma

The following book is compulsory for all the modules:

South African Human Resource Management Theory and practice, 5th Edition, B.J Swanepoel (Juta)
 ISBN: 9781485102076

Other books recommended, but not compulsory:

- CCMA for Managers Practical Guide, Susan Stelzner and Nicky van der Westhuizen
- The Black Economic Empowerment Scorecard Manual, Chris van Wyk and Henry Wiggins
- The Ultimate South African Business Companion Forms, Templates and Checklists for Everyday use, Lesley-Caren Johnson

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How is this qualification completed?

This qualification can be completed as following:

- Class Attendance
 - This option is available to corporates and individuals.
- Distance Learning
 - This option is available to corporates and individuals.
- Recognition of Prior Learning (RPL)
 - Qualifying learners may be able to complete the qualification as RPL.
- Learnerships
 - Qualifications can be presented for corporates as learnerships.
- Support
 - Support is available to learners via Skype, email, phone or setting up an appointment to meet with one of our facilitators for guidance.

When can I enrol/book for training?

Training can be enrolled for at any time of the year.

How will assessment take place?

- Portfolios will be completed for each module and submitted for assessment.
- The portfolio of evidence will then be assessed by a registered assessor.
- Portfolios will be assessed and results uploaded as portfolios are submitted.
- In the case of a Competent learner, credits will be awarded.
- A Not Yet Competent learner will have the opportunity to be re-assessed, please see Terms and Conditions.

Final Integrated Summative Assessment

Once all the modules have been completed a Final Integrated Summative Assessment exam must be written at a
designated assessment centre as designated by the SABPP.

How do I know that ENJO Consultants' National Diploma: Human Resources Management and Practices is recognised?

- ENJO Consultants are accredited with the South African Board for People Practices (SABPP) to offer this qualification: Accreditation Number: 58116L125EC.
- On successful completion of the programme, ENJO Consultants will upload your results onto the SABPP database.
- The SABPP will capture your results on the National Learner Record Database (NLRD) and issue a Statement of Results (SoR) that will reflect the credits you have earned as well as the diploma.

Bookings and Enquiries

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